

FEATURES

Recording :-

- Phones
- Dealerboards
- Speakers
- Microphones
- ISDN Lines
- Analogue
- Digital
- Mobile Phones
- MS Smartphone's
- PC Screens
- VoIP terminals

Storage Options :-

- NAS / SAN
- Hard Drive
- DVD
- DAT
- Blu-ray

TTC Communications Ltd
Linton House
164 - 180 Union Street
London
SE1 0LH

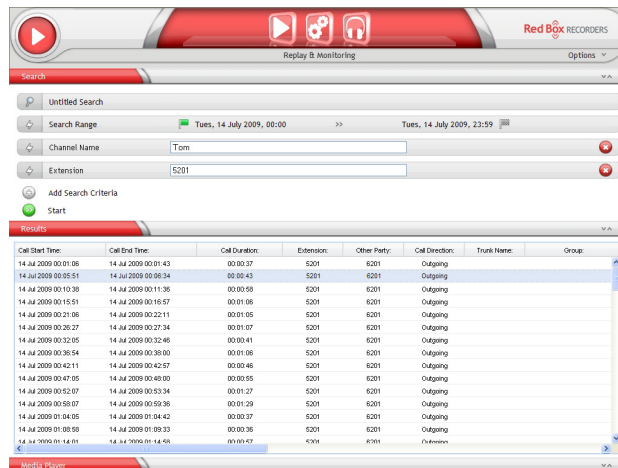
Phone:
020 7771 7800

E-mail:
sales@ttccomms.co.uk
Web Site:
www.ttccomms.co.uk

Redbox ip Recorder

Red Box brings simplicity to voice recording, with flexible solutions that are easy to specify, install and manage. With a focus on voice and data capture, Red Box software solutions cover everything from storage and event logging, to retrieval, playback and analysis. The latest multi-function products incorporate the smart, reliable and cost-effective technologies that businesses need, including Web-based interfaces that give worldwide access to replay, configuration and maintenance.

The Red Box solution records any communications, from trading room telephony, intercoms and interaction data to back office telephony, VoIP and on Screen information. It captures and stores the data in one of the most established and resilient architectures available in the market today, delivering a solid, robust solution that is always available, instantly accessible and automatically retains records in line with individual business guidelines.



Call Start Time	Call End Time	Call Duration	Extension	Other Party	Call Direction	Trunk Name	Group
14 Jul 2009 00:01:06	14 Jul 2009 00:01:43	00:00:37	5201	5201	Outgoing		
14 Jul 2009 00:05:51	14 Jul 2009 00:06:34	00:00:43	5201	5201	Outgoing		
14 Jul 2009 00:10:30	14 Jul 2009 00:11:36	00:00:56	5201	5201	Outgoing		
14 Jul 2009 00:15:51	14 Jul 2009 00:16:57	00:01:06	5201	5201	Outgoing		
14 Jul 2009 00:21:05	14 Jul 2009 00:22:11	00:01:06	5201	5201	Outgoing		
14 Jul 2009 00:26:27	14 Jul 2009 00:27:34	00:01:07	5201	5201	Outgoing		
14 Jul 2009 00:32:05	14 Jul 2009 00:32:45	00:00:41	5201	5201	Outgoing		
14 Jul 2009 00:35:54	14 Jul 2009 00:36:00	00:01:06	5201	5201	Outgoing		
14 Jul 2009 00:42:11	14 Jul 2009 00:42:57	00:00:46	5201	5201	Outgoing		
14 Jul 2009 00:47:05	14 Jul 2009 00:48:00	00:00:55	5201	5201	Outgoing		
14 Jul 2009 00:52:07	14 Jul 2009 00:53:34	00:01:27	5201	5201	Outgoing		
14 Jul 2009 00:58:07	14 Jul 2009 00:59:36	00:01:29	5201	5201	Outgoing		
14 Jul 2009 01:04:05	14 Jul 2009 01:04:42	00:00:37	5201	5201	Outgoing		
14 Jul 2009 01:08:50	14 Jul 2009 01:09:33	00:00:36	5201	5201	Outgoing		
14 Jul 2009 01:14:01	14 Jul 2009 01:14:54	00:00:47	5201	5201	Outgoing		



- Search by - Trader ID, Desk, Extension, CLI, Dialed Digits, Customer, Account,
- High capacity single server solution
- Highly resilient for DR and business continuity
- Instant replay for fast dispute resolution
- All dealerboard integration within same server
- Small footprint, low cost of ownership